

- An Osage County member and their family were approved for a USDA Home Loan. After 12 years of renting, they are going to purchase their own home.
- I would strongly recommend for any person to go through a conscious discipline training. Especially for parents, caretakers at any level, teachers, and health professionals. Upon starting with CMCA I began a conscious discipline training developed by Dr. Becky Bailey and I have found it to be incredibly helpful not only at the professional level but in my home life as well. The training provides knowledge and resources to help with the development of many age groups. I am excited to complete the full training and continue growing with it.

SkillUP

Quarter 1 for SkillUP was a bit disappointing, although somewhat expected:

- CMCA numbers were incredibly low with only 10 enrollments.
- Due to COVID, Columbia Public Schools started the school year with on-line learning, which makes it very difficult for parents who have kids at home to get a job or even maintain the one they currently have.
- Public schools with hybrid or virtual learning have also delayed SkillUP Participants that are wanting to start or continue with their post-secondary training.
- Many employers do not need to be staffed at full capacity during this time, so there are not as many job openings as in the past.
- SNAP recertification issues (cases closing and participants not being able to get through via phone for their interview)- DSS Family Support Division has since put a hold on the interview requirements for recertification until June 2021.
- SkillUP FSC in Cole Co. has established a brand new partnership with Vocational Rehabilitation to start accepting referrals.
- SkillUP FSCs will play a critical role in the **Financial Opportunity Model** beginning in February 2021. They will begin receiving referrals for employment supports for those members also receiving financial coaching services, but not necessarily receiving SNAP.

Foster Grandparent Program

- CMCA currently has 70 volunteers in the FGP program.
- Six volunteers are currently working; the remainder of volunteers are unable to serve at this time due to COVID-19 and concern for their health and safety.
- Paid leave for volunteers was extended through January 31, 2021. It will be up to the new administration if the leave will be continued after January. The AmeriCorps Director and SeniorCorps Director are both appointed positions.

- FGP staff picked up Hallmark donations from the Salvation Army Warehouse in Kansas City. This is one of the in-kind donations FGP receives throughout the year to help meet the match requirement.
- FGP staff provided an appreciation/holiday gift to volunteers that included: a black vest with Foster Grandparent Program on the left breast, a 2020 Senior Corps pin, "Chicken Soup for the Volunteer's Soul," Kent State masks donated by an advisory council member, children's books donated by Scholastic and various Hallmark donations.

Family Development Credential

- Family Development Credential classes continue to be held virtually each week with sixteen (16) participants. We have one community partner in this year's class from Youth in Need in St. Louis joining us.
- Agency staff participating include department staff from Housing, Whole Family Approach, BRIDGE, Head Start, Women's Business Center and SkillUP.
- Since November, FDC students have learned about the importance of quality communication, including active listening skills and communicating with skill and heart. They have also learned skills around presence, mindfulness and taking good care of themselves.

Boone CARES/CoMo Helps

CMCA partnered with the Boone County Commission to help Boone County residents up to 200% FPL, who have been impacted by COVID, pay for their current and past due utility arrears.

- The project ran through December 11th with final billing and reporting the same week.
- Additionally, CMCA received funds through the CoMoHelps to assist with services not covered through Boone CARES, due to COVID affected dates.
- See the below year-to-date totals for each grant.

Boone CARES served:

Total unduplicated individuals: 2,187

Total unduplicated households: 653

Service	Service Type	Individuals	Households	Total Cost
Trash Removal	Payment	1,303	433	\$23,889.00
Utility Arrears - electric	Payment	1,767	607	\$235,401.14
Utility Arrears - gas	Payment	760	250	\$42,474.00
Utility Arrears - Internet	Payment	316	98	\$15,159.00
Utility Arrears - sewer	Payment	1,681	566	\$58,964.00
Utility Arrears - water	Payment	1,389	457	\$63,947.00
Total Paid:				\$439,834.00
Total Left of Grant:				\$5,010.68
GRAND TOTAL:				\$500,000

CoMo Helps served:

Total unduplicated individuals: 229

Total unduplicated households: 74

Service	Service Type	Individuals	Households	Total Cost
Trash Removal	Payment	83	30	\$1,668.00
Utility Arrears - electric	Payment	95	36	\$12,923.00
Utility Arrears - gas	Payment	111	39	\$19,449.00
Utility Arrears - sewer	Payment	103	37	\$2,347.00
Utility Arrears - water	Payment	80	27	\$2,113.00
Total Paid:				\$38,500.00
Total Left of Grant:				\$1,500.00
GRAND TOTAL:				\$40,000.00

Housing Choice Voucher program

Colita Harvey, Program Manager-FCD

December

- We currently have 282 HCV families housed.
- 3 RAP (Dept of Mental Health) families are housed.
- 7 VASH (Veterans Administration) families are housed.

- 27 Vouchers is currently outstanding; 12 are porting out; 3 moving; 9 new vouchers searching; 3 are porting in.
- There are a total of 209 families currently on the waiting list. We currently have no homeless families on our waiting list. Homelessness is our priority. Once homelessness status is confirmed we assist them first along with those listed at the top of the waiting list.

In December, our agency updated the Administrative Plan and posted it online. Since we are currently under a waiver due to COVID our agency did not need board approval prior to publicizing the updated Admin Plan.

Our housing service area is still in the red on the COVID-19 map. This means we are still grounded from conducting physical inspections. If a physical inspection is needed, we will only conduct Remote Video Inspections with a proxy holding the camera and following certain instructions we give while conducting the inspection.

As an agency we are currently reporting at 99.65% compliance.

LIHEAP/Energy Assistance
Stephanie White, Energy Program Manager

As of January 5, 2021 LIHEAP has processed 2,876 EA applications for the eight counties we service. The LIHEAP department has processed 1,229 Winter Crises applications.

Show Me Healthy Relationships
Nolanda Dodd, ShowMe Healthy Relationship Program Manager

Year 1 Current through December 31, 2020

*** SMHR Program will begin serving participants in April, 2021**

- CMCA SMHR team worked with the Boone Cares program to help process incoming applications for services during the month of December to help close out remaining applications and wrap up the program. This has provided the team a great opportunity to learn more about the process and be able to share with SMHR participants.
- CMCA SMHR team is set to begin serving participants in the new grant in April, 2021. Due to the later start date, program goals for the first year will be slightly lower than in successive years. Enrollment goals for program year 1 will be 96 participants with a minimum completion of 79 participants of those who enroll for classes. For years 2-5 enrollment goals will be 192 participants enrolled with 158 completed.

- CMCA SMHR will be utilizing a new curriculum and class format. Upcoming classes will be 16 hours, in a two-hour format for eight weeks.
- CMCA SMHR team is working on marketing, partnerships, and new recruitment approaches as we head toward 2021 to ensure we are properly prepared for enrolling new program participants.
- CMCA SMHR staff are continuing to refer past participants to resources and programs within the Agency and to outside resources as needed.

Housing Development

Sheila Garten, Housing Development Director

Cullimore Cottages received all necessary permitting from the City of Columbia, and we expect concrete to be starting as soon as weather allows.

The USDA 502 loan program is growing. We will soon be hiring a part-time USDA processor to help continue the program and keep up with the growth. Also, in December we had our fourth family close on their home just in time for Christmas.

The city talks with Jefferson City, led by Community Organizer Stefani Thompson, has made significant progress and we will be presenting a proposal for land on which we plan to build a single-family home.

The strategic planning process with our Technical Assistance Grant is gearing up. Conversations and planning are expected to begin in March.

Thank you for your vote of confidence with the ADU project. We are sad to report that Columbia Public Schools is not hosting the micro home class this year due to COVID-19 and the home we thought was available to us has already been sold. This project is on hold and we will not be purchasing the Heriford Rd. property.

Our property in Centralia is going well. We are in the process of putting a maintenance contract in place which will ensure that we can keep the property repairs completed in a timely manner.

We own eight vacant lots located in Gladview Gardens Subdivision in Vandalia, MO. A new medical marijuana growing facility will be bringing as many as 60 new employees to Vandalia. With that in mind, we are investigating the market there to determine if now may be the time for us to build out the remaining lots we have there.

Weatherization

John Cokendolpher, Weatherization Program Manager

The Missouri DNR have asked CMCA’s Weatherization Department to service 160 homes this year due to the increased funding resulting from the pandemic. To achieve these goals, we hired an additional Outreach/Intake person and an additional Auditor.

There have been some delays in working in homes and in making final inspections due to Covid quarantines. One of our contractors had to quarantine due to exposure at a home. However, to date, no one on our team nor our contractors have fallen ill to nor tested positive to Covid. We are needing to focus outreach on Boone County to achieve our targets for the fiscal year. Weatherization has been able to utilize Ameren Missouri funding for expanding our services to our clients. This funding is being used as “gap coverage”. 1) Under DOE guidelines, homes that have previously been weatherized after October 1994 cannot be weatherized again, but Ameren Missouri allows us to use a rolling date of 15 years. 2) Furthermore, these funds allow us to do more weatherization measures than DOE will authorize. We see this as significant, knowing that we won’t be able to return to this home for at least 26 years hence, unless this time period is revised.

