



# Agency Operations

## Partner & Volunteer of the Year Awards



This year's Volunteer of the Year and Partner of the Year have been integrally involved in the Show Me Strong Communities childcare initiative in Moniteau County.

Amanda Kunze, our Partner of the Year, consistently participated in community meetings. Struck with the need for childcare, she opened a non-profit childcare center, Childcare Village Inc.

Our Partner of the Year is Kurt Hafley with United Way. Kurt has supported Childcare Village with trainings, t-shirts, and other needed resources. He has also been instrumental in setting up trainings for childcare providers.

Thank you to both of these community leaders!



Through Show Me Strong Communities, Childcare Village Inc. created **35 new childcare slots** for Moniteau County families, with plans to expand later this year.



## Employees *of the* Month

Congratulations to Kara Mentzer, Administrative Coordinator, our April Employee of the Month!

"Kara always goes above and beyond. She is kind and compassionate. Her job as the face anyone sees at 800 N. Providence can be challenging, and yet she always shows kindness, diligence, and willingness to do whatever is needed for our members and for other employees. She has a sweet smile and a willingness to listen, is a hard worker, and goes the extra mile."

Congrats, Kara! Your dedication, diligence, and genuine care are a perfect representation of what we value most here at CMCA. Thank you for all you do!



Congratulations to Michelle Payne, Head Start Site Director, our May Employee of the Month!

"Michelle is our fearless leader at Callaway Head Start! Our site is composed of a wide variety of personalities and Michelle creates a safe space for everyone to be their authentic selves, which empowers staff to work well together, despite differences, and have fun while doing so. Not only can we count on Michelle to get the job done, but to go above and beyond every single time. It's no secret at Callaway that Michelle is 'extra'. And if you've attended any of our parent events, you know what I'm talking about! Michelle puts her whole heart and soul into her work and will spend months planning extravagant events for the families we serve."



Michelle is a true mentor and will always make time to help staff or a member, even in the midst of chaos. She always leads by example and promotes unity and teamwork. Michelle is one of those people who would be willing to carry all of the weight on her own if need be (don't worry, we don't let her) and she is truly the glue that holds us together. We are so lucky to have her on our team as she is truly the foundation that allows us to serve our families and community to the best of our ability.

Congratulations, Michelle! Thank you for being the incredible leader and team player that you are. Your dedication to our mission shines through in everything you do.



# Agency Operations



**Bingo for Babies**  
raised  
**\$27,000**  
for CMCA's  
**Women & Infant  
Relief Fund**



# Economic Stability

## Agency Employment & Financial Coaching Outcomes October 2024-Present



**24**

Unemployed People  
Placed in Jobs



**6**

People with an  
**Increased Level  
of Education**



**33**

People with  
**Increased  
Net Income**



**22**

People with  
**Increased Savings**



**14**

People with  
**IDA Matched  
Savings**



**23**

People with  
**Reduced Debt**



**33**

People with  
**Improved Credit  
Scores\***



**143**

Non-energy related  
**Crisis Requests  
Fulfilled**

\* Credit scores can be retrieved every 6 months.

# Economic Stability

## Agency Employment & Financial Coaching Outcomes October 2024-Present



**7**

New Businesses  
Started



**29**

New Full-Time &  
**12** Part-Time  
Jobs Created  
through small business



**\$164K**

Small business  
Capital Infusions



**1**

Small business  
Microloans



**\$18K**

Gross Sales  
The Shops at Sharp End



**1,232**

Items Sold  
The Shops at Sharp End



**403**

Total Customers  
The Shops at Sharp End



# Economic Stability

## Boonslick Education & Employment Expo

The Boonslick Education & Employment EXPO was held on April 2. Two schools could not attend due to dangerous weather (Pilot Grove and Fayette), and we had to shelter in place twice that morning because of confirmed tornadoes in the area. Luckily, CMCA personnel, 55 attendees, and our 41 exhibitors had arrived before the worst weather hit. Garrett Richards, HR Director for the Isle of Capri-Ceasar's Entertainment, was the keynote speaker. Most attendees were juniors and seniors poised to enter the workforce and/or short-term training opportunities and apprenticeships. We had 12 sponsor-level exhibitors.

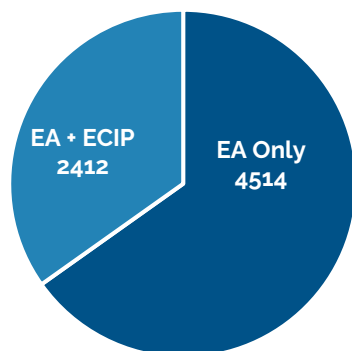


# Economic Stability

## Total Households Receiving Energy Assistance

October 2024-Present

Total: 6,926



## Total Energy Assistance Applications Processed

Eligible	50
Ineligible	768
Direct Pay	85
Supplier Approved	4,429
Supplier Denials	34
Reapplications	562
ECIP Applications	2,412
<b>Total Applications</b>	<b>8,340</b>



# \$934K

## Emergency/Crisis Energy Assistance\*

October 2024 - Present

\*This amount reflects ECIP payments & pledges only. Households must first receive EA to be eligible to receive ECIP.

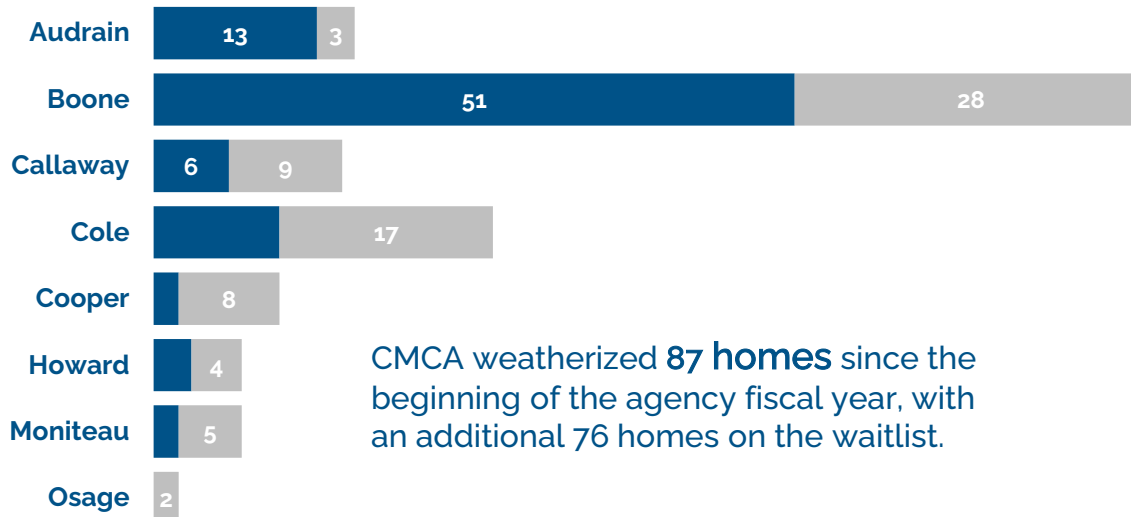


# \$9,412

Average invested in each  
**Weatherized Home**  
October 2024 - Present

## Weatherized Homes

■ Homes Completed ■ Waitlist



CMCA weatherized **87 homes** since the beginning of the agency fiscal year, with an additional 76 homes on the waitlist.

## Housing Development

Our Housing Development program successfully closed on the sale of the two Hickman homes. Both homes went to local members of our community. Congratulations to both of our new homeowners!



Providence Landing is nearing completion of the first phase of development. Phase 1 was earth work, installing an underground storm water mitigation system, and pouring foundations. Phase 2 has been sent out to bid, and once a general contractor is chosen, we can begin framing (actual construction of the homes).

# Economic Stability



**6** Tenants Paying Full Rent

Will graduate HCV after six months of paying full rent



**434**

Households on HCV Waitlist

Housing Choice Voucher

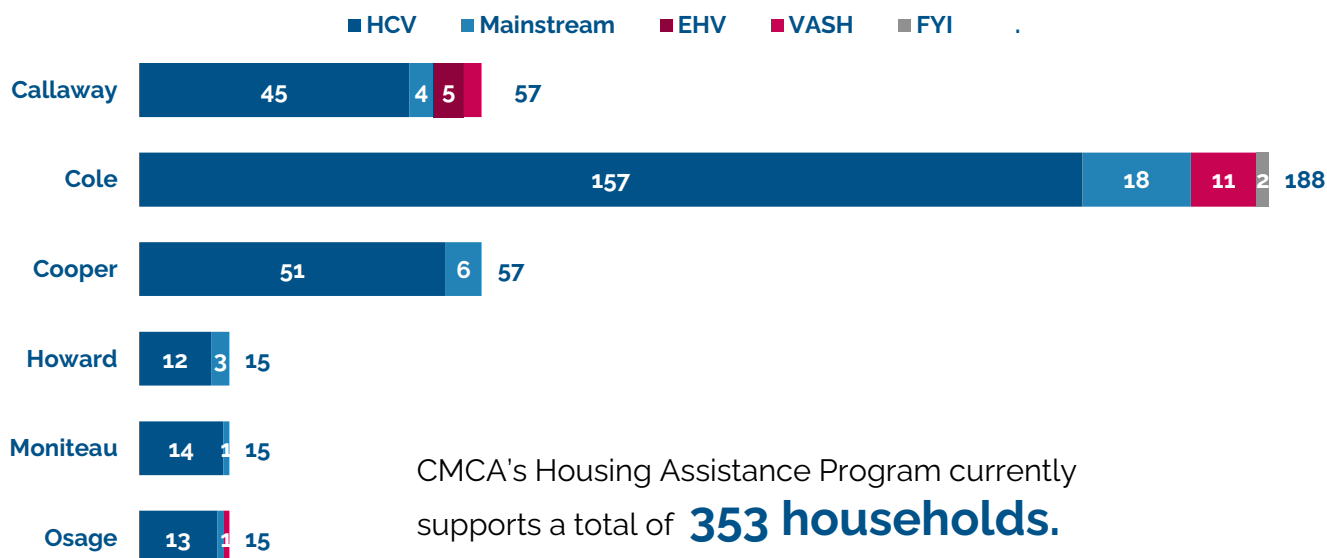


**23**

Outstanding Housing Vouchers

Includes 4 households who are unhoused and 19 who are presently housed

## Households Receiving Housing Assistance Payments



We're trying something new! To help us gauge how effectively we are engaging Board Members through the Director's Report, we will include a hidden code somewhere in each Director's Report. [Click the link](#) to submit the code.

This month's code is: *Summer*



CMCA's Housing Assistance Program currently supports a total of **353 households**.

## Strengthening Communities

### Audrain County

Community Organizer Mary Rohrbach represented CMCA on planning meetings with CAASTLC, Kids Win Childcare Cohort, the Audrain County Shelter Resource Coalition, and Show Me Strong Communities.

### Boone County

CMCA participated in Hope for Heroes, a Health & Resource Fair, and Family Fun Fest. We shared presentations and resources with residents at True North and families from Central MO Foster Care and Adoption Agency.

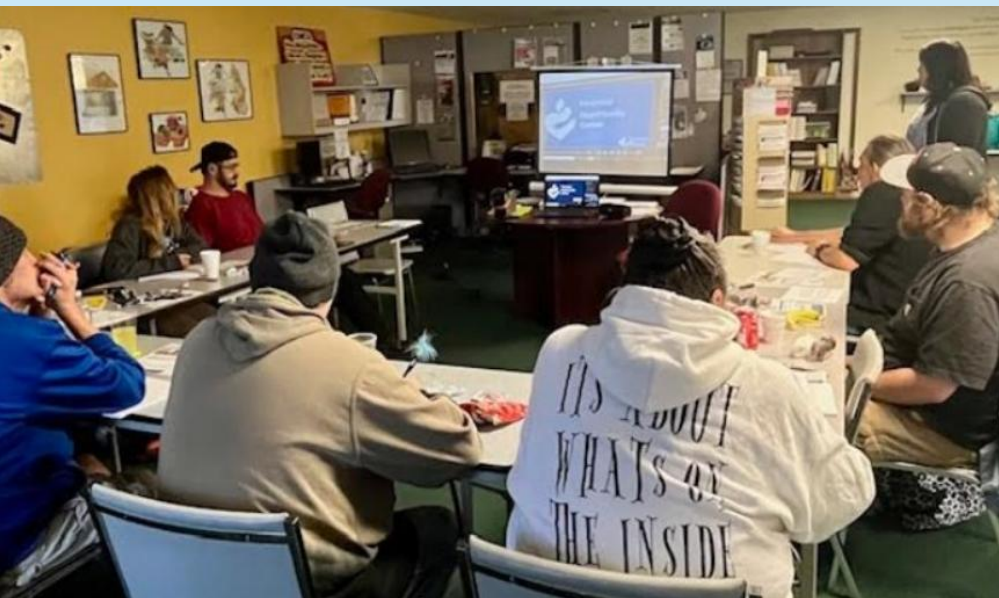
### Cole County

CMCA hosted an Energy Clinic at our offices in May. Community Organizer Stefani Thompson also hosted a mini poverty simulation for about 25 people. It was a great discussion!

### Callaway County

The Show Me Strong Communities Early Childhood Coalition hosted an Education Apprenticeship Job Fair to connect high school students interested in careers in education to local early childhood centers. Eight high school students were successfully matched to five apprenticeship sites. Students and worksites were also connected to WIOA services for possible assistance with paid work experience.

CMCA staff co-facilitated a Tenant Credit Repair, Rights & Responsibilities class with Mid-Missouri Legal Services. There were 11 participants, and after the class, 80% of participants knew how to improve their credit score, how to be a responsible tenant, and plan to work with a Financial Opportunity Center® coach.



Left: Tenant Credit Repair, Rights & Responsibilities Class

## Strengthening Communities



### Cooper & Howard Counties

CMCA received a \$5,000 grant from Cooper County to assist coaching members with barriers to securing or keeping employment and to continue support of the Employment & Education Expo.

In conjunction with the Cooper County Commissioner's Office, CMCA hosted a Senior Tax Credit Clinic at the Boonslick Senior Center and processed 45 applications. This ordinance for our 62+ homeowners will save approximately \$125/year.

Cooper County Show Me Strong Communities launched their healthy meal kit program in May. Participants received ingredients and recipes to prepare three healthy meals for their families.



### Moniteau & Osage Counties

In partnership with MU Extension, we held a kickoff event promoting healthy eating and activity. Participants were able to receive a bag full of vegetables and ingredients to make a meal. The event was part of the Osage Show Me Strong Communities initiative and will repeat in Chamois later this summer.

*Right: Cooper County Senior Tax Clinic*

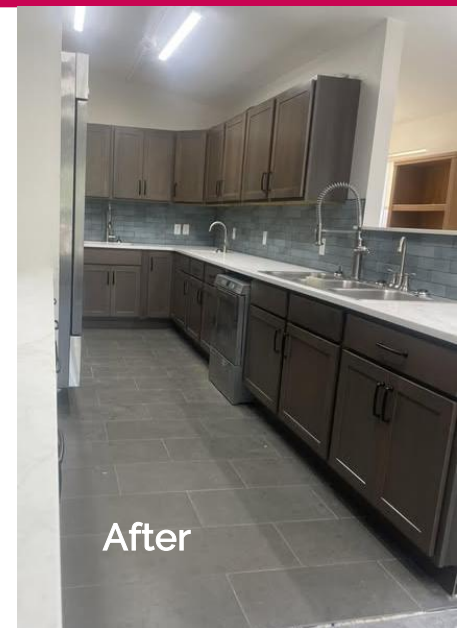


## Early Childhood Updates

It's graduation season! Head Start classrooms held graduations for their preschoolers and said goodbye to some friends leaving for kindergarten. We enjoyed celebrating their successes.

We received federal approval to consolidate the regular and expansion Head Start grants. While we have always operated as one program, this allows us to manage funding and reporting through a single grant. April's data will be reported for the four grants, while we will report based on the two consolidated grants for May 2025 onward.

Check out our before and after pics of Clubhouse Head Start. The kitchen renovations are complete!



## Head Start Enrollment & Attendance April 2025



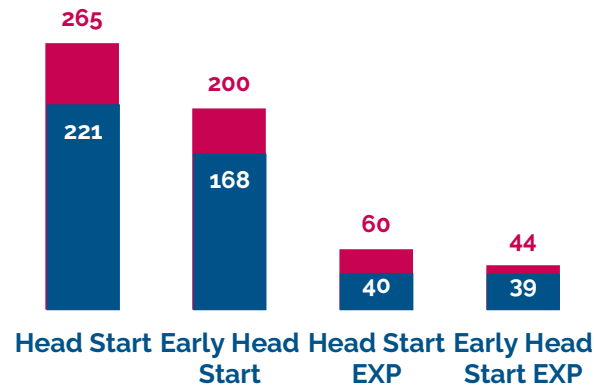
**8** classroom closures

### Children Affected by Site Closures

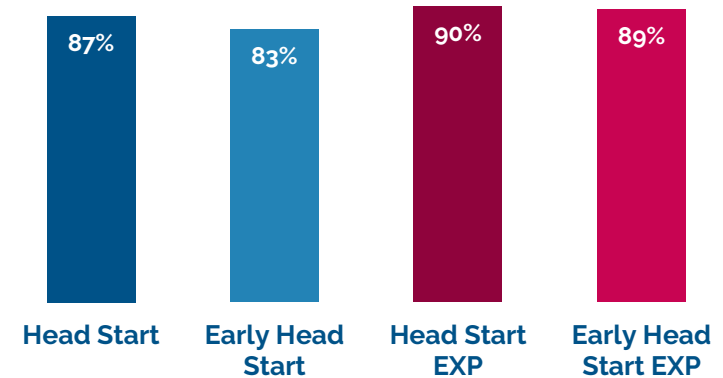


### Actual Enrollment

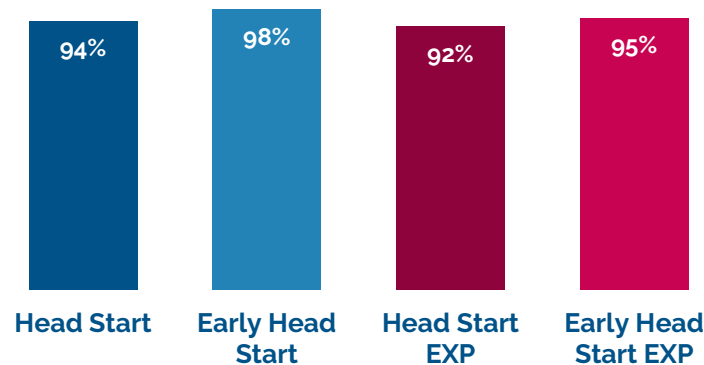
■ April ■ Target



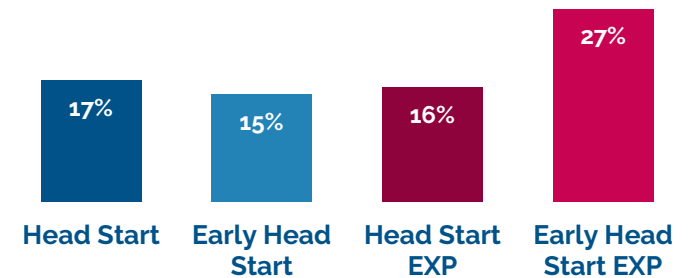
### Average Daily Attendance



### Income Eligible Enrollment



### Disabilities Enrollment





# Family Well-Being

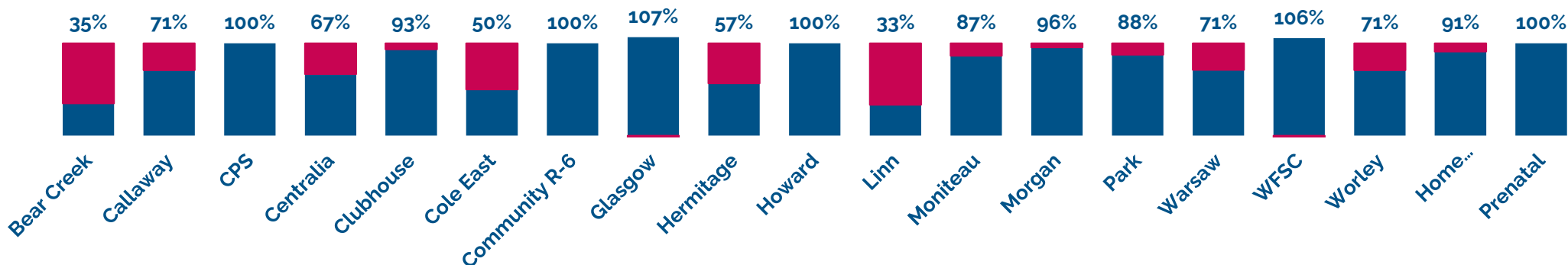
## Head Start Enrollment & Attendance by Site

April 2025

### End of Month Enrollment by Site

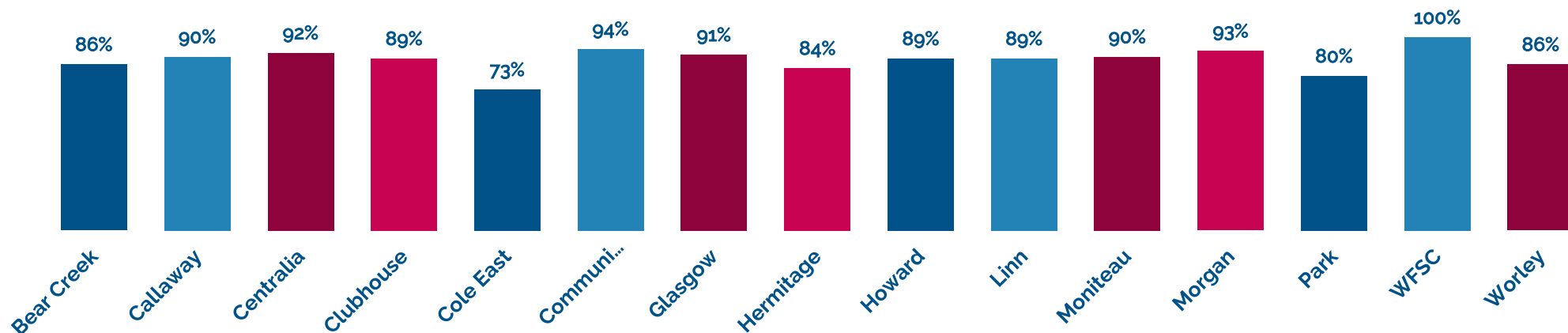
as a Percentage of Funded Enrollment

■ % of Funded enrollment ■ % Vacant



### Average Daily Attendance by Site

as a Percentage of Actual Enrollment



# Family Well-Being

## Head Start Classroom Snapshot

April 2025



**32**

**Behavior Reports**  
for Classroom Behaviors



**15**

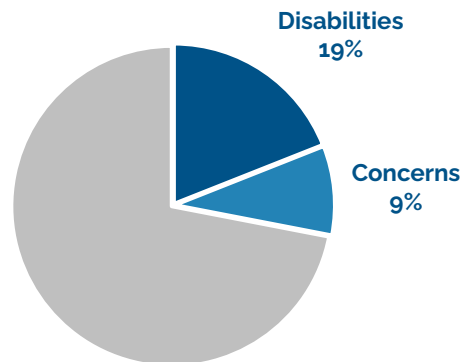
**Active Head Start  
Staff Vacancies**  
All HS Positions



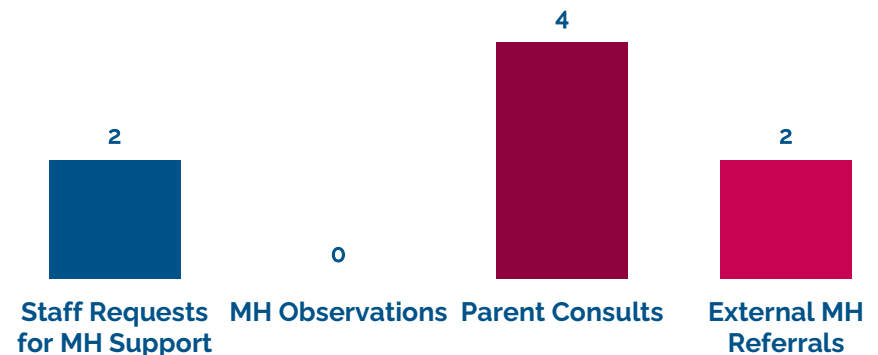
**24**

**Staff Receiving  
Intensive Coaching**  
on Education &  
Mental Health Topics

### Classroom Children with Disabilities & Disabilities Concerns



### Classroom Mental Health Supports



# Family Well-Being

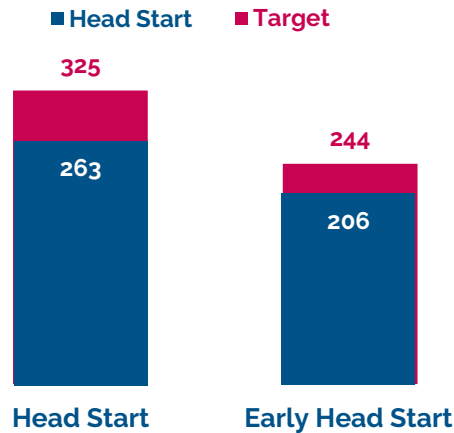
## Head Start Enrollment & Attendance May 2025

 **7** classroom closures

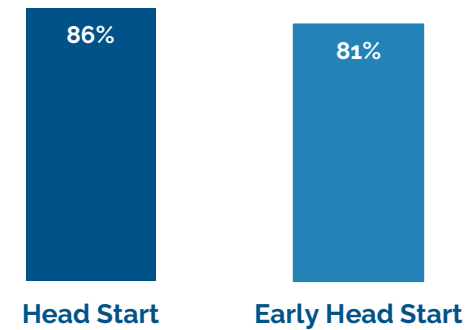
### Children Affected by Site Closures



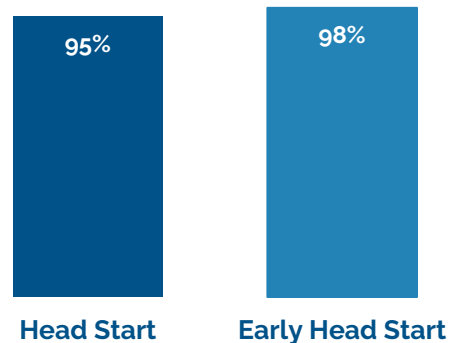
### Actual Enrollment



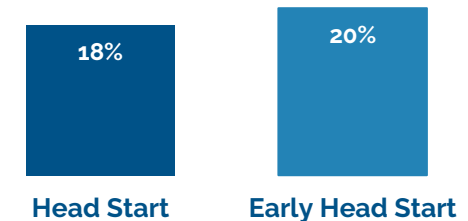
### Average Daily Attendance



### Income Eligible Enrollment



### Disabilities Enrollment



*Note: Part-year sites began closing for the summer in May (CPS, Centralia, Glasgow, Linn, and Community R-6). Warsaw opened one HS and one EHS classroom in May.*



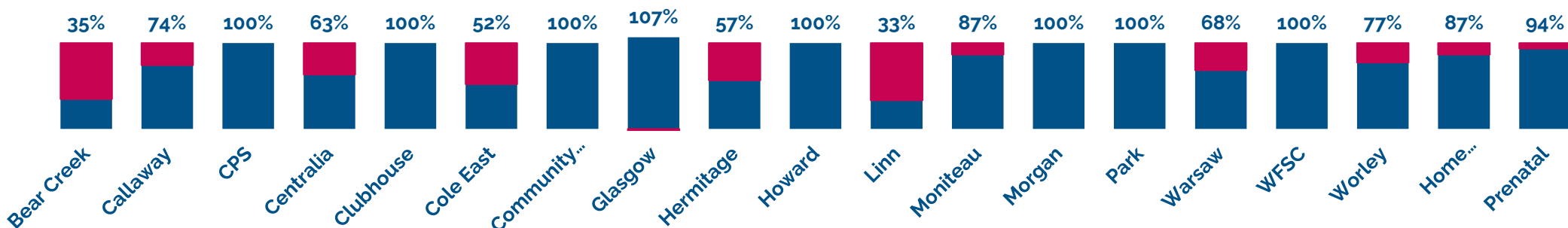
# Family Well-Being

## Head Start Enrollment & Attendance by Site May 2025

### End of Month Enrollment by Site

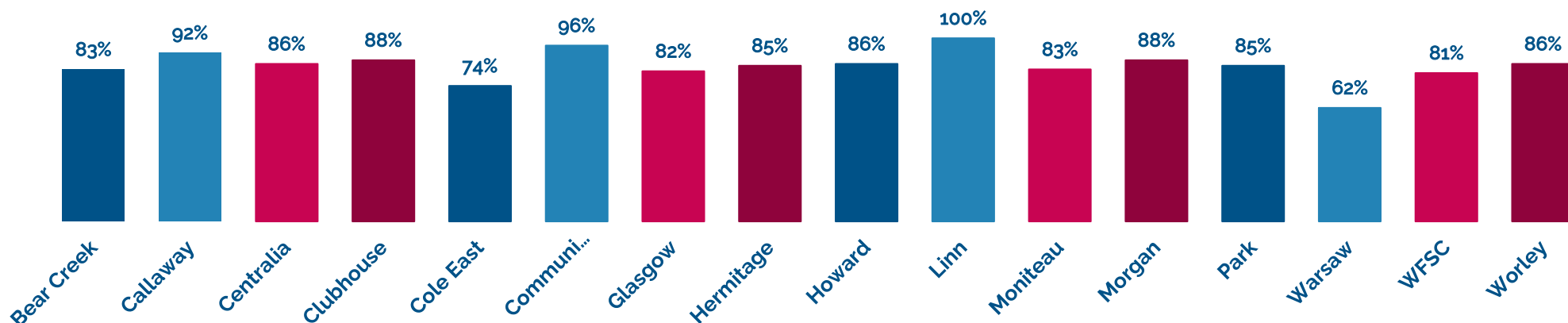
as a Percentage of Funded Enrollment

■ % of Funded enrollment ■ % Vacant



### Average Daily Attendance by Site

as a Percentage of Actual Enrollment



Note: Part-year sites began closing for the summer in May (CPS, Centralia, Glasgow, Linn, and Community R-6).

Warsaw opened one HS and one EHS classroom in May.

Head Start Report requiring Board & Policy Council approval

# Family Well-Being

## Head Start Classroom Snapshot

May 2025



**58**

**Behavior Reports**  
for Classroom Behaviors



**10**

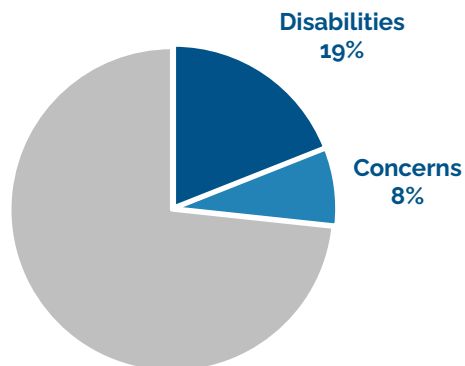
**Active Head Start  
Staff Vacancies**  
All HS Positions



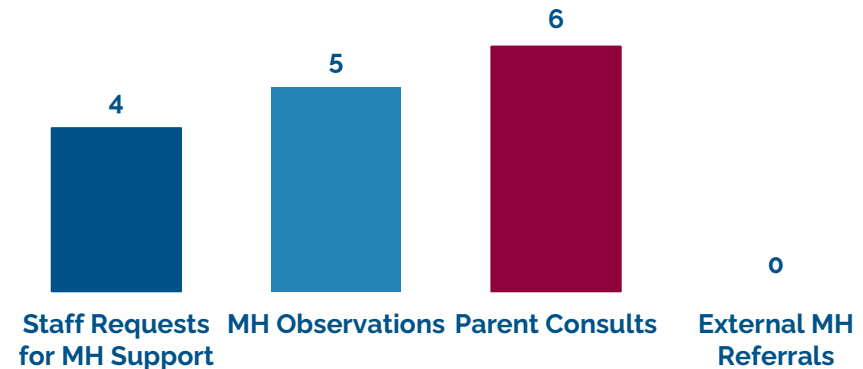
**28**

**Staff Receiving  
Intensive Coaching**  
on Education &  
Mental Health Topics

### Classroom Children with Disabilities & Disabilities Concerns



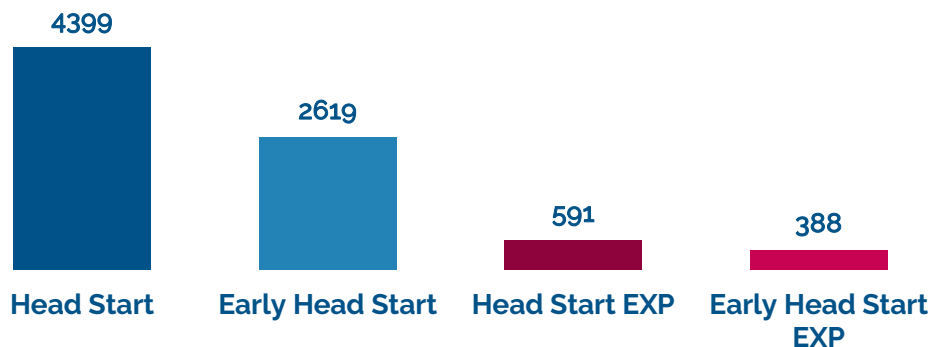
### Classroom Mental Health Supports



## Health & Wellness

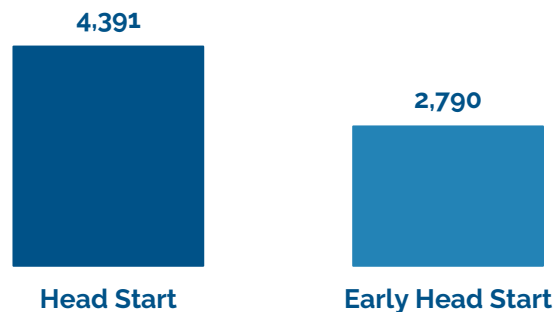


### Head Start Meals Served (Determines April CACFP Reimbursement)



### Head Start Meals Served (Determines May CACFP Reimbursement)

*Note: Part-year sites began closing for the summer in May (CPS, Centralia, Glasgow, Linn, and Community R-6). Warsaw opened one HS and one EHS classroom in May.*



# Family Well-Being

## Health & Wellness



**520**

Children received  
**Health Screenings**  
October 2024 - Present



**62**

Children received  
**Follow-Up Medical  
or Dental Care**  
September 2024 - Present



**536**

Children up-to-date  
**Immunizations**  
September 2024 - Present



**461**

Children up-to-date on  
**Physical Exams**  
September 2024 - Present

**26**

People with  
**Improved  
Physical Health**  
October 2024 - Present



**15**

People with  
**Improved  
Mental Health**  
October 2024 - Present



**70**

People obtained  
**Health Insurance**  
October 2024 - Present

## Dental Clinic



The Compass Health Mobile Dental Clinic visited Centralia Head Start to perform dental exams on our preschoolers. The children thought it was a neat experience getting their teeth checked on a bus!

## Foster Grandparents

Foster Grandparents staff celebrated the teachers and schools that hosted volunteers during Teacher Appreciation Week in early May. We also celebrated our Foster Grandparents during our End of School Appreciation Event. Forty volunteers attended, and our newest and longest serving volunteers were recognized.



*Bottom left:* Our newest Foster Grandparent Volunteers  
*Bottom right:* Our longest-serving volunteer Phyllis with Program Director Julie McNeil



## One Hundred Man Lunches

We celebrated the men in children's lives with our 100 Man Lunch events in March and April. We had lots and lots of dads, grandfathers, community volunteers, and other special people join us for a meal and some extra fun with the kids. Thanks to all who came out!



